February 14, 2024

ADDENDUM No. 2

Request for Proposal PS-24-01
SUPPLY AND INSTALLATION OF COMPUTER AIDED DISPATCH SYSTEM

The addendum is being issued prior to the closing of the Request for Proposal (RFP) to provide further information, make changes to, or to clarify the RFP Documents and is to be read, interpreted and coordinated with all other parts of the RFP Documents. In the case of a conflict with the balance of the documents, this Addendum shall govern. **Proponents shall attach a signed copy of this addendum to their proposal submission, failure to do so may result in a non-compliant proposal.** *This addendum shall form part of the Contract Documents.*

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This addendum is being provided in clarification to RFP PS-24-01 released January 26, 2024.

QUESTION 1: The RFP states "Medical incident data is primarily received via a CAD-to-CAD interface with BC Emergency Health Services."

   a. Can the Regional District provide BC Emergency Health Services CAD vendor?
   b. What CAD-to-CAD interface is currently in place?
   c. Can the Regional District provide more specific details on how the existing C2C interface with BCEHS functions?

ANSWER 1: The RFP states "Medical incident data is primarily received via a CAD-to-CAD interface with BC Emergency Health Services."

   a. Can the Regional District provide BC Emergency Health Services CAD vendor?

   It is the Regional District of Fraser-Fort George (RDFFG)'s understanding that the current BC Emergency Health Services (BCEHS) CAD vendor is Hexagon.

   b. What CAD-to-CAD interface is currently in place?

   FDM BCAS Gateway is the current CAD to CAD interface that is in place.

   c. Can the Regional District provide more specific details on how the existing C2C interface with BCEHS functions?

   Data is exchanged over a Virtual Private Network (VPN) between the RDFFG and BCEHS. BCEHS identifies calls to be sent to our PSAP based on their event types. The data is sent in XML format, and contains a variety of call information such as event number, event type, coordinates, address, critical additional location information, dispatcher notes, etc. The Regional District runs the FDM BCAS Gateway application on a server and has configured every agency in FDM CAD to determine if they will or will not respond to each BCEHS event type (the RDFFG maintains a list of BCEHS event types to do this). When an XML packet is received over the VPN, the FDM BCAS Gateway determines the response area the incident is located within and the responding agency, if one exists, based on the spatial coordinates of the incident. It then does a lookup to check if that agency responds to that BCEHS event type. If the agency responds, it will populate the

incident in FDM CAD as a new call, sound a tone to alert the telecommunicators, and send a message back to BCEHS notifying them that a Fire/Rescue agency is responding. If the agency does not respond, a message is sent back to BCEHS notifying them that a Fire/Rescue agency is not responding. Subsequent updates to the call are sent from BCEHS to FDM CAD while the call is in progress. This CAD-to-CAD interface is also our primary method of receiving motor vehicle incidents.

QUESTION 2: Can the Regional District provide the following:

    a.   How many apparatuses the Regional District plans to equip with MDCs for Mobile CAD.
    b.   Quantity of handheld tablet/smartphone Mobile Units the District plans on using.
    c.   The current Sworn count of the Regional District.

ANSWER 2: Can the Regional District provide the following:

    a.   How many apparatuses the Regional District plans to equip with MDCs for Mobile CAD.

       The RDFFG currently has 15 apparatus across two Fire/Rescue agencies equipped with Mobile Data Computers. It is expected that this number will increase with the new CAD and Mobile CAD, depending on the cost.

    b.   Quantity of handheld tablet/smartphone Mobile Units the District plans on using.

       The RDFFG currently has 15 apparatus across two Fire/Rescue agencies equipped with Mobile Data Computers. It is expected that this number will increase with the new CAD and Mobile CAD, depending on the cost. The RDFFG does not have a final number of handheld tablets/smartphone Mobile Units that will be used with the new system.

    c.   The current Sworn count of the Regional District.

       The Regional District does not have a sworn count as fire fighters are not sworn in as the RCMP members are.

I/We hereby verify that we have considered this addendum in our proposal submission.

Proponent's Signature	Date

All inquiries relating to RFP PS-24-01 must be emailed to:
Bonnie Seitz, Community Services Leader, bseitz@rdffg.bc.ca