



February 23, 2024

ADDENDUM No. 3

Request for Proposal PS-24-01 SUPPLY AND INSTALLATION OF COMPUTER AIDED DISPATCH SYSTEM

*The addendum is being issued prior to the closing of the Request for Proposal (RFP) to provide further information, make changes to, or to clarify the RFP Documents and is to be read, interpreted and coordinated with all other parts of the RFP Documents. In the case of a conflict with the balance of the documents, this Addendum shall govern. **Proponents shall attach a signed copy of this addendum to their proposal submission, failure to do so may result in a non-compliant proposal.** This addendum shall form part of the Contract Documents.*

This addendum is being provided in clarification to RFP PS-24-01 released January 26, 2024.

QUESTION 1: Can the Regional District please clarify how many average active dispatchers are working at any one time?

ANSWER 1: The fire dispatch centre is staffed by an average of three telecommunicators under normal operational conditions and call volumes.

QUESTION 2: Can the Regional District please clarify how many average active users it intends to have using a phone/tablet Android or iOS-based CAD application?

ANSWER 2: The RDFFG currently has 15 apparatus across two Fire/Rescue agencies equipped with Mobile Data Computers. It is expected that this number will increase with the new CAD and Mobile CAD, depending on the cost. The RDFFG does not have a final number of handheld tablets/smartphone Mobile Units that will be used with the new system. For the purposes of pricing consistency of bid submissions proponents should provide a pricing breakdown as follows:

- 1. Cost to accommodate the current 15 Mobile Data Computers: \$ _____**
- 2. Cost to add additional Mobile Data Computer: \$ _____**
- 3. Proponent to specify what the capacity is with regards to the maximum number of mobile data computers the system can accommodate: _____.**

QUESTION 3: The RFP states in Appendix B, 8.16 that the software must have the ability to integrate with pre-plan and RMS software. Is it the Regional District's desire that interfaces for these capabilities be included in a Proponent's response, or is the ability to integrate with them sufficient for the purposes of this RFP?

ANSWER 3: Appendix B, Minimum Specification, 10.1 states "The software must have the ability to interface with FDM RMS. The software must interface with a future records management system chosen by the Regional District. Please list what interfaces exist and describe if there is the possibility of displaying data from the records management system in CAD, such as property information (i.e., is the interface one-way or two-way)." With the exception of integrating with FDM RMS, the ability to integrate with a future records management system and pre-plan software is sufficient.

QUESTION 4: Appendix B, 10.4 asks for paging capability. Can the Regional District please clarify what paging format(s) will be used (for example: SNPP, SMTP, WCTP)?

ANSWER 4: Acquisition and use of an alerting/paging system is a future consideration; therefore, we are unable to provide the paging formats.



QUESTION 5: Appendix B, 10.7 asks for the ability to interface with a radio console. Can the Regional District please clarify if this is for the purpose of extending Push-to-talk (PTT) capabilities into the CAD environment?

ANSWER 5: No, it would not be for Push to Talk.

QUESTION 6: The RFP states that InterTalk radio consoles are in use. Can the Regional District please clarify what radio system is in use (for example: Motorola Astro P25, Harris P25, etc.)?

ANSWER 6: The RDIFFG uses analog radio connectivity via radio, Radio Over IP, and telephone interconnect.

QUESTION 7: Will the Regional District be supplying the licenses for the database software used in the proposed CAD environment?

ANSWER 7: Appendix C, Program Implementation, 1.7 states “The Proponent must define what hardware, software, and licensing is provided by the Proponent and what is provided by the Regional District.” and Appendix D, Support and Maintenance, 1.3 states “The Proponent must describe what software licensing costs are included in the maintenance agreement, including for third party software, and the license renewal process, if applicable. Include the type of license (user-based, device based, concurrent, etc.)” This would apply to database software licenses. If the Proponent uses SQL Server, the RDIFFG has the ability to provide licensing, if necessary, as part of the implementation.

I/We hereby verify that we have considered this addendum in our proposal submission.

Proponent’s Signature

Date

All inquiries relating to RFP PS-24-01 must be emailed to:
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